

Privacy Policy for FIXD Handyman Services

Introduction

Welcome to FIXD Handyman Services. We value your privacy and are committed to protecting your personal data. This Privacy Policy outlines how we collect, use, and protect your information when you use our website.

Information We Collect

Personal Information

When you fill out our contact form to inquire about our services, we collect the following personal information:

- Name
- Email address
- Phone number
- Address (if provided)
- Details of the service request

Non-Personal Information

We may also collect non-personal information about your visit to our website, such as:

- IP address
- Browser type
- Operating system
- Pages visited on our site
- Time and date of visit

How We Use Your Information

Providing Services

We use your personal information to:

- Respond to your inquiries
- Provide the services you request

- Communicate with you about your service requests

Improving Our Website

We use non-personal information to:

- Analyze how our website is used
- Improve our website and services
- Enhance user experience

Marketing Communications

With your consent, we may use your email address to send you marketing communications about our services. You can opt-out of these communications at any time by following the unsubscribe instructions included in the emails.

Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties except as described below:

- **Service Providers:** We may share your information with trusted third-party service providers who assist us in operating our website and providing our services.
- **Legal Compliance:** We may disclose your information if required by law or in response to valid requests by public authorities.

Data Security

We implement a variety of security measures to protect your personal information. However, please note that no method of transmission over the internet or method of electronic storage is 100% secure.

Your Rights

You have the following rights regarding your personal information:

- **Access:** You have the right to request access to the personal information we hold about you.
- **Correction:** You have the right to request correction of any inaccurate or incomplete information.
- **Deletion:** You have the right to request the deletion of your personal information, subject to certain exceptions.

- **Objection:** You have the right to object to the processing of your personal information in certain circumstances.

To exercise any of these rights, please contact us using the contact details provided below.

Cookies

Our website may use cookies to enhance your experience. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your web browser (if you allow) that enables the site's systems to recognize your browser and capture and remember certain information.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes.

Contact Us

If you have any questions about this Privacy Policy, please contact us at:

- **Email:** luke@fixdhandyman.com

Thank you for choosing FIXD Handyman Services. We are committed to protecting your privacy and ensuring a safe online experience.

This Privacy Policy is effective as of 12th July 2024